



Online booking terms and conditions
of services provided by Katowice Airport,
as well as Data Processing clause

1. Definitions

Administrator – Górnośląskie Towarzystwo Lotnicze SA, Al. Korfantego 38 40-161 Katowice NIP: 634-012-80-15, REGON: P-270504889, KRS: 0000023650.

Form – a standard electronically-generated document, constituting the online booking form for parking spaces, Fast Track or Business Lounge services.

Booking Party – a natural or legal person with full legal capacity in line within the Civil Code, or other person without legal capacity who may be a subject of rights and obligations under the law, using the System to book a parking space, Fast Track, Business Lounge or Meet & Assist service.

Operator – Górnośląskie Towarzystwo Lotnicze SA, Al. Korfantego 38 40-161 Katowice, NIP: 634-012-80-15, REGON: P-270504889, KRS: 0000023650.

Business Lounge – The booking concerns the Business Lounge, located in Terminals A and B at Katowice Airport in Pyrzowice, which is owned by GTL SA.

Fast Track – The booking concerns the "Fast Track" priority service located in Terminal B at Katowice Airport in Pyrzowice, which is owned by GTL SA.

Meet & Assist – the booking concerns the Business Lounge salons located in Terminal A and B at Katowice Airport in Pyrzowice, and the "Fast Track" priority service located in Terminal B at Katowice Airport in Pyrzowice, which is owned by GTL SA, as well as Business Lounge employee's assistance in the restricted area.

Parking – bookings refer to unguarded car park P1, P2, Premium and secure car park P3 located at Katowice Airport in Pyrzowice, owned by GTL SA.

Hail-proof tarpaulin – bookings refer to the hire of an hail-proof tarpaulin at unguarded car park P1, P2, Premium and secure car park P3 located at Katowice Airport in Pyrzowice, owned by GTL SA.

Terms and Conditions – A document specifying the rules of booking a parking space, Fast Track, Business Lounge salon and Meet & Assist service at Katowice Airport, via the System.

System – an on-line booking page, operating at www.katowice-airport.com

2. General provisions

- 2.1. These terms and conditions define the rules of use and organizational arrangements and responsibilities in connection with the use of the System.
- 2.2. Using the System signifies that the Booking Party has read the content of these terms and conditions, accepts its provisions in their entirety and assumes full responsibility for the activities resulting from the use of the system.

3. Booking services and stays

- 3.1. Each booking of a parking space applies to a single stay (within one of the parking lots owned by GTL SA), which begins with entering the car park and ends with its exit.
- 3.2. The booking of parking spaces is performed by completing the booking in the system (selection of the booking start date, booking start time, booking end date, booking end time, car brand, registration number), completing the booking form (personal data) and performing the required payment of the indicated amount.
- 3.3. By completing the booking of a parking space it is understood that the Operator shall protect the space, which is part of the airport parking infrastructure, enabling the passenger vehicle to be left at the time specified by the client.
- 3.4. Surcharge for a stay lasting longer than declared in the booking form is settled in accordance with the valid rates for parking.
- 3.5. The booking of the hail-proof tarpaulin is performed by marking the appropriate box when completing a parking space booking.
- 3.6. The Operator is not liable for damage to a vehicle that arises despite the vehicle being protected by a hail-proof tarpaulin.
- 3.7. Each booking of the Fast Track service provided at Terminal B of Katowice Airport refers to a single, one-time use of the priority passage through security checks within the time period as stated in the booking form.
- 3.8. Each booking of the Business Lounge service, provided at Terminals A and B of the Katowice Airport, concerns the possibility of using the infrastructure and equipment of the salon for a single, one-time entry at

the time stated in the booking form.

- 3.9. Each booking of the Meet & Assist service provided at Katowice Airport concerns the possibility of a single, one-time use of the infrastructure and equipment of the salon, and a single, one-time use of the priority passage through security checks within the time period as stated in the booking form.
- 3.10. Booking of Fast Track, Business Lounge, and Meet & Assist services is made by completing the booking in the system (selection of the booking date and time), completing the booking form (personal data) and performing the required payment of the indicated amount.
- 3.11. The booking is considered completed only after the payment for the booking has been accepted by the Operator's. Payments are made via the eCard system, ie the payment system integrated with the booking system.
- 3.12. After booking payment has been lodged, the Booking Party will receive an email confirming the booking. The printed confirmation of the booking will serve as proof of making the booking by the Booking Party.
- 3.13. When performing a booking, the Booking Party is obliged to complete the form correctly.
- 3.14. The Booking Party may request a VAT invoice - in accordance with the instructions included in the form completed at the time of booking. The invoice will be issued and sent by post to the address indicated on the form.

4. Payment methods via the eCard system

4.1. Credit cards:

- Visa,
- Visa Electron,
- MasterCard,
- MasterCard Electronic,
- Maestro.

4.2. eTransfers:

- Płacę z Inteligo (Inteligo),
- mTransfer (mBank),
- MultiTransfer (MultiBank),
- Płac z Nordea (Nordea),
- Przelew24 (Bank Zachodni WBK),
- Przelew z BPH (Bank BPH),
- Płacę z iPKO (PKO BP),
- Płacę z Citi Handlowy (Citi Handlowy),
- Płacę gotówką z Unikasą (Citibank Handlowy),
- Płac z BOŚ (Bank Ochrony Środowiska),
- Millennium (Millennium Bank),
- Płacę z Alior Bankiem (Alior Bank),
- MeritumBank Przelew (Meritum Bank),
- Pay Way Toyota Bank (Toyota Bank),
- Eurobank płatność online (Euro Bank SA),
- Crédit Agricole przelew online (Crédit Agricole Bank Polski).

5. Information on the processing of personal data

According to Art. 13 sections 1 and 2 of Regulation 2016/679 of the European Parliament and of the Council (EU) of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation), we would like to inform that:

1. The data administrator is Górnośląskie Towarzystwo Lotnicze SA, ul. Wolności 90, 42-625 Ożarówice.
2. Purpose of personal data processing: online booking of a parking service, Fast Track, Business Lounge or Meet & Assist service paid for in advance by eCard.
3. Recipient of personal data: employees of Górnośląskie Towarzystwo Lotnicze SA.
4. You have the right to access the data contents and correct them.
5. Providing data is voluntary. Failure to provide personal data will result in the inability to use the service.

6. Data sharing location and the possibility of obtaining a copy of the Data: Górnośląskie Towarzystwo Lotnicze SA ul. Wolności 90, 42-625 Ożarówice.
7. Data storage period: 10 years.
8. You have the right to demand discontinuation of data processing, deletion of data, processing restrictions and the right to transfer data.
9. You have the right to object to the processing of data when the controller intends to process it for other purposes or to transfer personal data to another data controller.
10. Profiling: not applicable.
11. Intent to transfer the Data to a third State or international organization: not applicable.
12. Data Protection Officer Ms. Iwona Pańkowska-Furgalska , contact: rodo@gtl.com.pl
13. The data subject has the right to lodge a complaint with the supervisory authority.

6. Responsibility of the Booking Party

- 6.1. The Booking Party uses the website on their own behalf. If bookings are performed on behalf of a third party, it is assumed that this person holds legally valid power of attorney. The Booking Party bears full responsibility for acting without power of attorney or for overstepping its confines. It is forbidden to make request bookings using a false name or someone else's name without valid power of attorney.
- 6.2. The Booking Party declares that they will use the booking website only in the scope of booking a parking space, Fast Track, Business Lounge or Meet & Assist service.
- 6.3. The Administrator does not guarantee that the use of the website will be without faults, defects, interruptions or the inability to connect with the booking system and that the result of the booking will meet the expectations of the Booking Party with regard to the substantive content and accuracy.

7. Operator's liability

- 7.1. The operator undertakes to make every effort to provide the service resulting from the booking.
- 7.2. The operator reserves the right to suspend access to the Website if it is necessary to remove any failures, threats or other irregularities (eg overflow of infrastructure) as well as for security reasons.
- 7.3. The Operator is not responsible for the failure to perform the service due to incorrectly completed form by the Booking Party or owing to incorrect or false data.
- 7.4. In the event of force majeure, independent of any of the Parties, such as natural disasters, war, strikes and other exceptional situations preventing the implementation of the ordered service, the Operator is released from the accepted commitment and is not liable for non-performance of the service.

8. Complaints

Any complaints regarding the booking of services performed within the territory of the Katowice Airport in Pyrzowice are to be posted to: Górnośląskie Towarzystwo Lotnicze SA, Pyrzowice Office, ul. Wolności 90, 42-625 Ożarówice or e-mail: rezerwacje@gtl.com.pl

The operator undertakes to consider the complaint within 14 days.

9. Withdrawal from the contract – cancellation of the booking

- 9.1. The guest reserves the right to withdraw from the contract within 14 days from the date of booking as defined in point 3.2. of the terms and conditions. Written declaration of the Booking Party regarding the withdrawal from the contract should be sent to the following address: Górnośląskie Towarzystwo Lotnicze SA, Pyrzowice Office, ul. Wolności 90, 42-625 Ożarówice or by e-mail to the booking system administrator to the following address: rezerwacje@gtl.com.pl
- 9.2. If the provision of a given service provided by the Operator is booked via the Internet is to take place before the end of the 14-day period allowing for withdrawal from the agreement concluded via the Internet, the possibility of cancelling the online booking of such service ends with the date of commencement of this service.
- 9.3. The amount due by the Booker for the booking, which was subsequently cancelled in accordance with the provisions of point 9.1, is fully refundable to the account indicated by the Booker in the statement of with-

drawal from the contract within 14 days, or in the case of payment by credit card the customer receives a refund of the card the transaction was made, no later than within 14 days from the date of delivery of the statement of withdrawal from the contract.

10. Final Provisions

- 10.1. Online booking terms and conditions have been created in accordance with Polish law. All claims are subject to the jurisdiction of the court competent for the seat of the Operator.
- 10.2. The Operator reserves the right to change the terms and conditions.

Approved the Management Board of GTL SA