



**Online booking terms and conditions**  
of services provided by Katowice Airport,  
as well as Data Processing clause

## 1. Definitions

**Administrator** – Górnośląskie Towarzystwo Lotnicze S.A., Al. Korfantego 38 40-161 Katowice NIP: 634-012-80-15, REGON: P-270504889, KRS: 0000023650.

**Form** – a standard electronically-generated document, constituting the online booking form for parking spaces, Fast Track or Business Lounge services.

**Booking Party** – a natural or legal person with full legal capacity in line within the Civil Code, or other person without legal capacity who may be a subject of rights and obligations under the law, using the System to book a parking space, Fast Track, Business Lounge or Meet & Assist service.

**Operator** – Górnośląskie Towarzystwo Lotnicze S.A., Al. Korfantego 38 40-161 Katowice, NIP: 634-012-80-15, REGON: P -270504889, KRS: 0000023650.

**Business Lounge** – The booking concerns the Business Lounge, located in Terminals A and B at Katowice Airport in Pyrzowice, which is owned by GTL S.A.

**Fast Track** – The booking concerns the “Fast Track” priority service located in Terminal B at Katowice Airport in Pyrzowice, which is owned by GTL S.A.

**Meet & Assist** – The booking concerns the Business Lounges located in Terminal A and B at Katowice Airport in Pyrzowice, and the “Fast Track” priority service located in Terminal B at Katowice Airport in Pyrzowice, which is owned by GTL S.A., as well as Business Lounge employee’s assistance in the restricted area.

**Parking** – The bookings refer to unguarded car park P1, P2, P4 and Premium located at Katowice Airport in Pyrzowice, owned by GTL S.A.

**Hail-proof tarpaulin** – bookings refer to the hire of an hail-proof tarpaulin at unguarded car park P1, P2, P4 and Premium located at Katowice Airport in Pyrzowice, owned by GTL S.A.

**Terms and Conditions** – Document specifying the rules of booking a parking space, Fast Track, Business Lounge and Meet & Assist service at Katowice Airport, via the System.

**System** – an online booking page, operating at [www.katowice-airport.com](http://www.katowice-airport.com)

## 2. General provisions

- 2.1. These terms and conditions define the rules of use and organizational arrangements and responsibilities in connection with the use of the System.
- 2.2. Using the System signifies that the Booking Party has read the content of these terms and conditions, accepts its provisions in their entirety and assumes full responsibility for the activities resulting from the use of the system.

## 3. Booking services and stays

- 3.1. Each booking of a parking space applies to a single stay (within one of the car parks owned by GTL S.A.), which begins with entering the car park and ends with its exit.
- 3.2. The booking of parking spaces is performed by completing the booking in the system (selection of the booking start date, booking start time, booking end date, booking end time, car brand, registration number), completing the booking form (personal data) and performing the required payment of the indicated amount.
- 3.3. By completing the booking of a parking space it is understood that the Operator shall protect the space, which is part of the airport parking infrastructure, enabling the passenger vehicle to be left at the time specified by the client.
- 3.4. A shortening of the actual stay in the car park by the customer does not entitle him/her to a reduction of the charge for the prior online booking.
- 3.5. Surcharge for a stay lasting longer than declared in the booking form is settled in accordance with the valid rates for parking.
- 3.6. The booking of the hail-proof tarpaulin is performed by marking the appropriate box when completing a parking space booking - it is impossible to add this option later for an existing online booking.
- 3.7. The Operator is not liable for damage to a vehicle that arises despite the vehicle being protected by a hail-proof tarpaulin.
- 3.8. Each booking of the Fast Track service provided at Terminal B of Katowice Airport concerns a one-time use of priority screening within the time limit stated in the booking form.
- 3.9. Each booking of Business Lounge service provided in Terminals A and B of Katowice Airport concerns a

- one-time use of the infrastructure and equipment of the Business Lounge, as stated in the booking form.
- 3.10. Each booking of the Meet & Assist service provided at Katowice Airport concerns the possibility of a single, one-time use of the infrastructure and equipment of the Business Lounge, and a single, one-time use of the priority passage through security checks within the time period as stated in the booking form.
  - 3.11. Booking of Fast Track, Business Lounge, and Meet & Assist services is made by completing the booking in the system (selection of the booking date and time), completing the booking form (personal data) and performing the required payment of the indicated amount.
  - 3.12. Booking is considered completed after the payment for the Booking is lodged on the Operator's account. Payments are made via Przelewy24.pl system, i.e. a payment system integrated with booking system, being part of PayPro S.A. group.
  - 3.13. After booking payment has been lodged, the Booking Party will receive an email confirming the booking. The printed confirmation of the booking will serve as proof of making the booking by the Booking.
  - 3.14. When performing a booking, the Booking Party is obliged to complete the form correctly.
  - 3.15. The Booking Party may request a VAT invoice – in accordance with the instructions included in the form completed at the time of booking. The invoice will be issued and sent by post to the address indicated on the form.

#### **4. Payment methods via Przelewy24.pl system**

- 4.1. Credit cards:
  - Visa,
  - Visa Electron,
  - MasterCard,
  - MasterCard Electronic,
  - Maestro.
- 4.2. eTransfers:
  - Płacę z Inteligo (Inteligo),
  - mTransfer (mBank),
  - Przelew24 – Santander Bank (formerly Bank Zachodni WBK),
  - ING
  - Płacę z iPKO (PKO BP),
  - Płacę z Citi Handlowy (Citi Handlowy),
  - Płacę z BOŚ (Bank Ochrony Środowiska),
  - Millennium (Millennium Bank),
  - Płacę z Alior Bankiem (Alior Bank),
  - Crédit Agricole przelew online (Crédit Agricole Bank Polski).
  - VELO Bank
  - BNP Paribas
  - Pocztowy24
  - Cooperative Banks
  - Volkswagen Financial Services
  - Nest Bank
  - Plus Bank
  - Bank Nowy SA
  - Toyota Financial Services
  - Kasa Stefczyka.
- 4.3. BLIK.
- 4.4. Google Pay.
- 4.5. Apple Pay.

#### **5. Information on the processing of personal data**

In accordance with Article 13 (1-2) of Regulation 2016/679 of the European Parliament and of the Council (EU) of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation), we wish

to inform that:

1. Górnośląskie Towarzystwo Lotnicze S.A., ul. Wolności 90, 42-625, Ożarówice, is the administrator of data.
2. Purpose of personal data processing: online booking of a parking service, Fast Track, Business Lounge or Meet & Assist service paid for in advance through the eCard internet system channel.
3. Recipient of personal data: employees of Górnośląskie Towarzystwo Lotnicze S.A.
4. You have the right to access the data contents and correct them.
5. Providing data is voluntary. Failure to provide personal data will result in the inability to use the service.
6. Data sharing location and the possibility of obtaining a copy of the Data: Górnośląskie Towarzystwo Lotnicze S.A. ul. Wolności 90, 42-625 Ożarówice.
7. Data storage period: 10 years
8. You have the right to request the cessation of data processing, deletion of data, restriction of processing and the right to transfer data.
9. If a legitimate interest is the legal foundation for processing (Art. 6 (1)(f) of the GDPR), you have the right to raise an objection against data processing.
10. Profiling: not applicable.
11. Intent to transfer the Data to a third State or international organization: not applicable.
12. Data Protection Inspector: Andrzej Rozwadowski, contact: rodo@gtl.com.pl
13. The data subject has the right to file a complaint with the supervisory authority: President of the Personal Data Protection Office, ul. Stawki 2, 00-193 Warsaw.

## **6. Responsibility of the Booking Party**

- 6.1. The Booking Party uses the website on its own behalf. If bookings are performed on behalf of a third party, it is assumed that this person holds legally valid power of attorney. The Booking Party bears full responsibility for acting without power of attorney or for overstepping its confine. It is forbidden to make request bookings using a false name or someone else's name without valid power of attorney.
- 6.2. The Booking Party declares that they will use the Service only in the scope of booking a parking space, Fast Track, Business Lounge or Meet & Assist services.
- 6.3. The Administrator does not guarantee that the use of the website will be without faults, defects, interruptions or the inability to connect with the booking system and that the result of the booking will meet the expectations of the Booking Party with regard to the substantive content and accuracy.

## **7. Operator's liability**

- 7.1. The Operator undertakes to make every effort to provide the service resulting from the booking.
- 7.2. The Operator reserves the right to suspend access to the Service if it is necessary to remove any failures, threats or other irregularities (e.g. overflow of infrastructure) as well as for security reasons.
- 7.3. The Operator is not responsible for the failure to perform the service due to incorrectly completed form by the Booking Party or owing to incorrect or false data.
- 7.4. In the event of force majeure, independent of any of the Parties, such as natural disasters, war, strikes and other exceptional situations preventing the implementation of the ordered service, the Operator is released from the accepted commitment and is not liable for non-performance of the service.

## **8. Complaints**

- 8.1. Any complaints regarding the booking of services performed within the territory of Katowice Airport in Pyrzowice are to be posted to: Górnośląskie Towarzystwo Lotnicze S.A., Division in Pyrzowice, ul. Wolności 90, 42-625 Ożarówice or e-mail: rezerwacje@gtl.com.pl.
- 8.2. The operator undertakes to consider the complaint within 14 days.

## **9. Withdrawal from the Agreement – cancellation of the booking**

- 9.1. The Booking Party has the right to withdraw from the Agreement within 14 days from the date of booking as defined in point 3.2. of the terms and conditions. Written declaration of the Booking Party regarding the withdrawal from the Agreement should be sent to the following address: Górnośląskie Towarzystwo

Lotnicze S.A., Division in Pyrzowice, ul. Wolności 90, 42-625 Ożarówice, or by e-mail to the booking system administrator to the following address: rezerwacje@gtl.com.pl.

- 9.2. If the provision of a given service provided by the Operator is booked via the Internet is to take place before the end of the 14-day period allowing for withdrawal from the agreement concluded via the Internet, the possibility of cancelling the online booking of such service ends with the date of commencement of this service.
- 9.3. The amount due by the Booking Party for the booking, which was subsequently cancelled in accordance with the provisions of point 9.1 or 9.2 is fully refundable to the account indicated by the Booking Party in the statement of withdrawal from the Agreement within 14 days, or in the case of payment by credit card the customer receives a refund of the card the transaction was made, no later than within 14 days from the date of delivery of the statement of withdrawal from the Agreement.

#### **10. Final Provisions**

- 10.1. Online booking terms and conditions have been created in accordance with Polish law. All claims are subject to the jurisdiction of the court competent for the seat of the Operator.
- 10.2. The Operator reserves the right to change the terms and conditions.

Approved the Management Board of GTL S.A.